

COMPASSION / CARE / SUPPORT



Philip Aziz Centre / Emily's House

Annual Report 2014-2015

Providing respite, practical, emotional, spiritual and bereavement support to people living with life-limiting illnesses in the comfort of their own home, or in Toronto's first pediatric residential hospice.





CEO's Report, Philip Aziz Centre (PAC) for Hospice Care and Emily's House

The past year, at Philip Aziz Centre (PAC) and Emily's House, has seen growth, new learnings, challenges and exciting partnership opportunities, as we continue to provide compassionate and skilled hospice care for children, adults and families, through our professional staff team and trained volunteers.

Partnerships and Government Relations

In collaboration with Hospice Palliative Care Ontario (HPCO), we continue to meet with MPPs to ensure palliative care remains a public policy priority and to ensure commitment to improving access to quality hospice palliative care for all Ontarians, in the setting they chose to be cared for. We appreciate the leadership of HPCO, the Ministry of Health (MOH) and Toronto Central Local Health Network (TCLHN) in advancing high-quality, high-value palliative care in Ontario, and supporting the development of a comprehensive strategy to ensure access to palliative care services for children and adults.

Meeting the Unavoidable Need for Hospice Care

It is inevitable that all of us will require palliative care, and that our caregivers will need a supportive network. As the population ages, the incidence of chronic disease

rises, childhood diseases increase in complexity, and more care is desired in the community, the pressure will be on caring organizations such as hospice to step in. Through the Philip Aziz Centre Community Program, we are prepared to lead the way in training, deploying volunteers, expanding our range of services, and innovating ways to meet those needs. Emily's House will continue to support young patients and their families, from diagnosis through all stages of progressive life-limiting illness, onto bereavement. Caregivers who provide 24-7 care at home to their children with complex conditions, have access to respite days and overnights; and children facing end of life, have a place to live until it is time to die, when home is not an option.

Contribution to Pediatric Palliative Care Knowledge and Research

We aim to develop the academic component of our learnings and share our expertise with other healthcare

**Note: client names have been changed throughout this document to protect their privacy.*

professionals, field education students, and the community at large, while contributing to the field of pediatric palliative care knowledge through research. In partnership with SickKids and University of Toronto researchers, we are working to develop a consistent, validated measureable family feedback process tool. Also, we are currently in the process of implementing a research project that will study the implications of transitioning children from pediatric to adult palliative care.

Financial Forecast

The momentum of the Emily's House operating campaign ramped up less robustly than expected, in fiscal year April 2014 to March 2015, but at the time of writing this report (July 2015), we are already seeing a strong correction in revenue performance. Spring 2015 fundraising events and major gifts are significantly outperforming previous years, and bringing new leadership donor investment to our cause. Transparent and accountable to the Ministry of Health, CCAC and the LHIN, we are committed to ensuring all stakeholders and donors are confident that their generosity is translated into supportive care for children, adults and families. To ensure capacity, growth and excellence in quality care, our goal is to secure long-term financial sustainability and operate within a balanced budget, while exploring efficiencies, leveraging partnerships and securing new revenue opportunities.

Looking Forward

As our early Board Member and celebrated humanitarian Dr. James Orbinski wrote: *"What I've experienced is that I can't know the future. I can't know with certainty, but what I do know is, if I do nothing, nothing will change."* Today, I know **with certainty**, that we are committed to being a

critical and necessary service within the evolving healthcare landscape. As such, we continuously engage with the MOH and TCLHIN to report outcome measures, program evaluations and efficiencies guiding innovative responses to the dynamic needs of hospice palliative care for adults, children and families. Philip Aziz Centre and Emily's House will continue to use a partnership approach with other healthcare providers, to deliver: **the right care, in the right place, at the right time.**

Thank You for Your Compassion

Thank you to our volunteers and staff who support children, adults and families through very difficult life transitions: offering compassionate care, while making memories out of each moment. Thank you to our donors: your support is what ensures that hospice care is available when needed most. Thank you to our clients and client families: you are the ones who invite us into the most difficult life-altering experiences and treasured moments. To everyone who gives and loves, we -- our Board, staff, volunteers and people we care for daily -- are very grateful for your kindness.

Sincerely,



Rauni Salminen, CEO,
Philip Aziz Centre for Hospice Care
and Emily's House



Louise Summerhill, Chair of the Board

"The dedication of our volunteers, donors and staff gives me so much hope and confidence that Emily's House and Philip Aziz Centre will be there for the children, adults and families who need us."
~ Louise Summerhill, Chair of the Board

To schedule a guided tour of our Emily's House facility, please email us at: info@philipazizcentre.ca or phone 416-363-9196, extension 212.



Client Services and Community Outreach Program: Philip Aziz Centre (PAC) for Hospice Care

The Philip Aziz Centre Community (PAC) Program has continued to serve individuals of all ages who face life-limiting illnesses and imminent death. For the fiscal year, April 2014 to March 2015, we have had the absolute privilege of serving a total of 425 clients. These clients and their loved ones received volunteer visitation and practical support. Some clients were accompanied by volunteers to medical appointments and cancer treatments; other clients had their grocery shopping or errands managed for them; and bedridden and dying clients had a dedicated volunteer sit at their bedside, offering the precious gift of human presence. Community clients are increasingly requesting

additional supports by phone from our Client Services professionals, including agency referrals, advocacy, and social connectivity to help alleviate isolation. For further respite for families, we continue to provide financing for after-school, athletics and tutoring programs, and summer camps.

Clients will often ask, “How did you find such a perfect volunteer for me?” After years of matching clients with volunteers, it is clear that the successful matching has to do with our compassion-filled volunteers. It is through their commitment that our clients feel supported and cared for.

Philip Aziz Centre (PAC) Community Program	2013-2014	2014-2015	Change
Community Program clients supported in total	419	425	+1%
Children in Community Program, plus siblings and loved ones	107	168	+57%



Testimonial – from a family of twelve who received PAC support:

We were privileged to support a family of 12 this year. Their tenth child was sadly born with a life-threatening illness and we were able to provide a wonderful visiting volunteer for respite care, as well as complimentary tickets to local attractions, and swimming lessons for her siblings. This little girl is, thankfully, still with us, and has just marked her first birthday. Her mom said that the support PAC has provided has “meant everything” to them: it has been “life-giving” despite their circumstances.

A moment between a PAC volunteer and client in the community program:

One of our PAC clients shared a special moment with her volunteer. The volunteer wrote: “She showed me her engagement ring from 1948. And the rings are practically identical. It was very cool to compare. Very exciting!”

PAC Community Program for Clients with HIV/AIDS or who are Affected by HIV/AIDS

The PAC Community Program continues to provide services for people living with HIV/AIDS, as well as adults and children who are HIV-impacted. With the improvement and availability of antiretroviral drugs (ARVs), people with HIV/AIDS are living longer and are entering the aging population. This brings new complications with the long-term side-effects of medications and dealing with multiple illnesses. To address the specialized needs of this client group, PAC continuously updates education and training for the front-line volunteers who visit and care for these clients in the community. Our specialized therapy group provides a safe environment for clients to talk through shared HIV-related issues, stigma and isolation. PAC strives to meet the changing needs of this community: as referrals increase from agency partners such as Africans in Partnership against AIDS (APAA), The Black Coalition for AIDS Prevention (Black CAP), Community Care Access Centre (CCAC), Casey House, Fife House, McEwen House and the Odette Cancer Centre; while initiating, ongoing outreach with Toronto East General Hospital, Senior Conference (Richmond Hill), and others.

Addressing Specific Needs of Youth Impacted by HIV

Having observed that HIV-impacted children who were born in the late 1980s and early 1990s are transitioning to adult care, PAC is developing specific transition program supports. These will include providing a volunteer to accompany youth as they begin care at an adult hospital, accompanying them to medical appointments, or simply being with them as they are learning to take antiretroviral drugs.

Testimonial – from an HIV-positive youth who benefited from PAC Recreational Program Funding:

One ill mother in our community program, received respite through PAC After School Recreational Program funding for her teen daughter to participate in a basketball league. The daughter, who is HIV positive, found the recreation program exposed her to new people, and helped her cope with the stigma of her diagnosis. Now she’s interested in studying nursing. The daughter wrote: *“I’m excited about post-secondary school. I want to do nursing. Hopefully, I will get into my program. I want to say ‘thank you’ for helping me and my mom out. I was able to be part of my school basketball team because of all the support I received from PAC. My mom doesn’t have a stable job, so it’s hard for her, with all the bills and everything. I finish exams soon, which makes me so happy. I am looking forward to university. I am who I because of the help we received. I appreciate it a lot! Thank you.”*

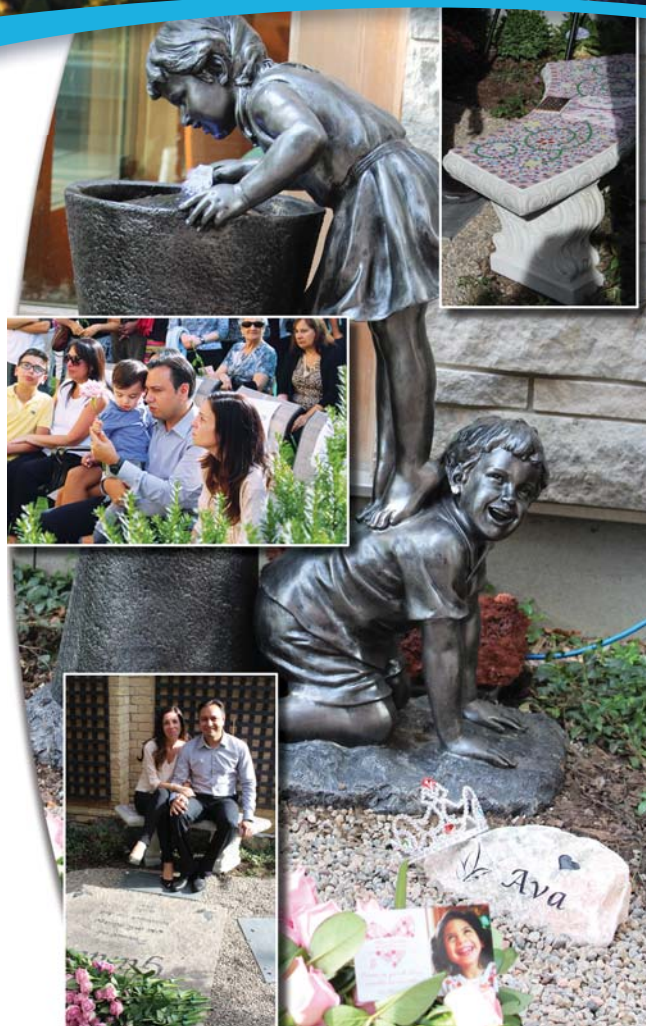
Bereavement and Spiritual Care Program, Philip Aziz Centre (PAC) and Emily's House

Based on the principle that mental and spiritual well-being contribute to the health and welfare of clients and their family members, the Bereavement and Spiritual Care Program provides vital benefits when included in end-of-life care. In the midst of devastation and crisis, individuals have safe and supportive conversations where they can express their fears, hopes, faith and emotions in a way that honours their values and beliefs. The program is delivered by professional staff who have specialized training in Bereavement and Spiritual Care.

2014-2015 saw an overall increase in the demand for Bereavement and Spiritual Care, particularly among Emily's House client families. Support is requested by approximately 50% of our Philip Aziz Centre (PAC) clients, and increasingly through Emily's House.

PAC referrals identify a need for bereavement care that is not currently being met through hospital programs and other agencies alone. The program met the need for one-on-one bereavement counselling; delivered two Grief Share series for those who had a loved one die the previous year (three-months of supported group meetings); plus, led Bereavement Care group debriefs for clinical staff and volunteers after each death at Emily's House. Our HIV Women's Group continues to encourage and support PAC clients through gifts, groceries

(continued on page 7)



Spiritual Care and Bereavement Clients	2013-2014	2014-2015	Change
Philip Aziz Centre Community Program Clients	185	172	-7%
Emily's House Children's Hospice Program Clients	25	52	+108%
Total	210	224	+6%



Music Therapy, Client Services Program, Philip Aziz Centre (PAC) and Emily's House

Philip Aziz Centre (PAC) and Emily's House clients of all ages participated in our flourishing Music Therapy Program, where the primary goal was to improve their quality of life. Weekly sessions were planned to meet individual client needs, whatever they were at that particular time. Whether to uplift someone feeling sad or depressed, or to encourage an anxious individual to relax, music activities such as instrument playing, singing, songwriting and listening to music, were used to address these needs and allow them to express themselves in a safe and trusting environment.

Testimonial – from a PAC Music Therapy client's parents:

"Our daughter attends one-on-one Music Therapy at Emily's House. We have started to hear her sing out loud to herself at home, which, as a parent of a child with complex special needs, is a joy. Since beginning Music Therapy, she is able to beat to the rhythm of the tune she's listening to. We always felt that she would be able to learn if she could learn through song, and Music Therapy has shown that to be true. She now knows all the words to many songs. It gives her a feeling of success, and she doesn't often get that opportunity elsewhere."

Testimonial – from a PAC Music Therapy client's mom:

"Ellen's Music Therapy sessions have been a weekly blessing in our daughter's life, and for the whole family. Somehow these sessions manage to bring us all to a focused and grounded place through Music Therapy. I thoroughly enjoy singing along with her, and, on occasion, my younger daughter has also participated. Ellen has an incredible ability to always play appropriate songs. The therapy is intended for our daughter, however, the whole family benefits."

Music Therapy Program	2013-2014	2014-2015	Change
PAC Community Program Clients who took part in Music Therapy sessions in their home and/or were followed to the hospital.	16	16	0%
Emily's House children clients who participated in individual Music Therapy sessions.	20	45	+125%

(continued from page 6)

and Mother's Day celebrations; our Men's HIV program was one-on-one. (See also HIV Program Support on page 5). As well as the usual personal funerals officiated, two corporate memorials were held for the loved ones of clients, including the Ava's Garden Memorial in the garden at Emily's House.

Next year, we will introduce four new groups: a third Grief Share community group; a parent respite monthly support group; a sibling monthly support group; and, a parent grief support group (eight week program).

Testimonial – from a PAC Community Client after her husband died:

"Thank you also for the wonderful three-month Grief Share group I attended. It was very supportive."

Testimonial – from parents who attended Emily's House Garden Memorial:

"We are grateful for this outreach ministry which gave peace and comfort to all of us. Thank you, again, for being there for our dear child, and for ourselves. Thanks so much!"



Emily's House Children's Hospice

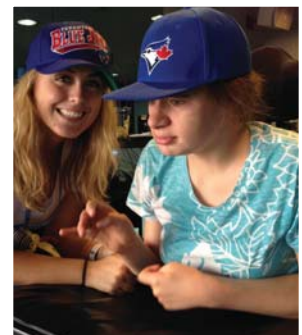
In our second year of operations, Emily's House is becoming a home away from home for many families. Within in our walls of love, lives are lived to the fullest and everyday celebrated. Providing a harbour in the storm for children living with progressive life-limiting illness, from diagnosis to bereavement care. Through our four pillars of care: Transition to Home, Respite, Pain and Symptom Management, and End-of-Life Care, we are here for the children and for their families.

Welcoming children from all over Ontario, we had over 300 hundred admissions this past year, and a 28% occupancy rate increase. We continue to operate with six beds, and, because we are committed to supporting families as a whole, the house is often full and bustling with siblings, parents and friends. Owing to our unique relationship with SickKids, we continue to be committed to working together to find innovative ways to best serve those who need us most, ensuring that we are responsibly responding to their needs.

We continue to work collaboratively and successfully with the SickKids Paediatric Advanced Care Team, who provide clinical oversight and physician coverage to all our End-of-Life and Pain and Symptom Management admissions. Because of a shared commitment to excellence, over the past year we have held a number of educational sessions for the clinical staff, doing our very best to keep the front-line current and fresh.

We are not only learning, we are educating as well. Starting this past year, we have enjoyed piloting new initiatives with other existing partners, such as the New Graduate Nursing Program with VHA Home Healthcare. Becoming a training centre recognizes the uniqueness of what Emily's House has to teach others.

Palliative care is a growing and dynamic piece in the puzzle that is pediatric healthcare. The times of imagining, visioning and anxiously anticipating what Emily's House will be are becoming a memory as we change our focus to real time growth.



Emily's House Pediatric Residential Hospice Program *	July 2013 - Mar 31, 2014	Apr 1, 2014 - Mar 31, 2015	Change
Total Admissions	143	302	+111%
Total # Days of Care	720	1,475	+105%

*Note: Emily's House opened our doors in July 2013. These statistics do not include siblings and families supported.



Dr. Adam Rapoport, MD, Medical Director, Emily's House and Paediatric Advanced Care Team, SickKids Hospital

"Children are not just little adults; dying children require unique care. Whereas the vast majority of dying adults prefer to be at home at the end of life, the same cannot be said for the families of dying children. While more than 80% of adults receiving palliative care in Ontario have cancer diagnoses, cancer accounts for less than 25% of the patients we care for at the end of life. The vast majority of children receiving palliative care in our province have complex technology-dependent congenital or acquired neurologic disease. Their medical challenges frequently result in difficulty providing optimal care at home when they are "healthy".

As a representative of SickKids, a major partner of Emily's House, I want to say how impressed my team, and indeed the hospital, have been with the quality of care provided to our patients and families. It has been a pleasure working together over the past 22 months. As an institution with the highest reputation, we have grown very comfortable sharing the care of our most vulnerable patients with your capable and compassionate staff."

Play Therapy and Play Program, Emily's House

People are often surprised when walking through Emily's House. They expect to see sadness, and that is a very real part of what we do, but the surprise is that joy "lives" here as well. It comes through children's laughter, singing, dancing, painting, creating friendships, therapeutic play, and, life in all of its emotions and purest forms.

No two children or families are alike. With that in mind, activities are developed and families are encouraged to experience what is meaningful to them. **Holidays and birthdays are cherished when each day is a victory.** The chance to celebrate milestones brings indescribable joy to every member of the family. New traditions are created through Recreational Camp, parties, and outings. Our Coordinator of Children's Programs, with a specially-trained team of clinical staff and volunteers, engineered many fun and new experiences for three weeks of day-camp programming. And, so that no one is left out, we held our first Siblings' Spaghetti Saturday. These events provide wonderful opportunities to enjoy time together, to grow, and to connect with others on a similar journey.

Some of the most treasured and therapeutic moments in the Children's Play Therapy Program involve creating memories through legacy work with families: hand molds, photos and paint on canvass can capture a special moment in time that loved ones can embrace and keep forever.

This has been an incredible year at Emily's House – discovering new and exciting ways to provide therapeutic supports and fun – for children with a life-limiting illness, families and siblings.



Testimonial – from parents of a teen boy with siblings:

"We have been living out of hospitals for so long, it is a tremendous stress reliever to have our whole family together in a comfortable and caring environment. Our other sons look forward to going to Emily's House because we can all stay together as a family. It is an amazing place where we can enjoy visits with family and friends, as well as special celebrations. You have no idea the calming effect we feel when we enter the doors of Emily's House. We can relax and spend quality time with our son and not be full-time caregivers!"

To schedule a guided tour of our Emily's House facility, please email us at: info@philipazizcentre.ca or phone 416-363-9196, extension 212.



Volunteer Program, Philip Aziz Centre (PAC) and Emily's House

Congratulations to Michele Lobraico-Perkell, our 2015 June Callwood Award recipient!

This year more volunteers served in multiple roles across our volunteer program than ever before: at Emily's House, and in the Philip Aziz Centre (PAC) community visiting program; as well as, helping with special events, projects and administration at the same time. Their passion for hospice has surpassed limiting themselves to serving in only one role. Program highlights include:

- *Volunteer Program community partnerships have begun with our first pilot project with Toronto East General Hospital. PAC volunteers will visit their Palliative Care Unit and support patients.*
- *Community-specific core training launched with the Malvern community in East Toronto (in addition to our regular seasonal training schedule).*
- *Twenty years of volunteerism at PAC was celebrated at our December banquet: 124 attendees shared stories, photos and memories of serving PAC clients and supporting each other.*
- *In addition to regular training, we held special seminars on community safety; workshops on play and storytelling; and special tours for volunteers.*
- *Congratulations to Michele Lobraico-Perkell, who was our 2015 June Callwood Award Recipient.*
- *YAC (Youth Advisory Council): This year our volunteer team of 7-17 year olds helped with outreach, administration, client care and special events. From dressing in costumes, playing in music circles with Emily's House children, preparing mailings, to sorting through toys, these kids have put in hundreds of volunteer hours! An amazing effort by a spirited group of youths!*

Volunteer Program Statistics	2013-2014	2014-2015	Change
PAC Community Program Volunteer Hours	19,041 hours	20,004 hours	+5%
Emily's House Volunteer Hours	3,615 hours	9,111 hours	+152%
Training – Number of Volunteers Registered (in core and children's training programs)	168 volunteers	212 volunteers	+26%



Testimonial – from an Emily’s House volunteer:

“Volunteering at Emily’s House has resurrected my inner child. I never thought playing with bubbles or balloons could be as much fun as it is a blessing.” ~ Timothy

Testimonial – from a PAC Community Program volunteer:

“I was privileged, as a volunteer with PAC, to reassure [my client] that his life, his work, his love for his spouse and children was of great value, even though he was no longer able to do the things that had brought so much pleasure throughout his career. Each time I have an experience like this, I feel grateful for: the joy of human relationships; the honour we have of interacting with people of all ages who are facing life and death challenges; and being able to reassure them that their life is special and worthy of celebration.” ~ Dalton



Thank you to our inspiring volunteers for 20,004 hours served in the community through PAC, plus 9,111 hours at Emily’s House!

Resource Development Program, Philip Aziz Centre (PAC) and Emily's House



Thank you, Master Chef Corbin Tomaszewski, for having a heart for hospice!



Thank you Landmark Capital for fundraising for Emily's House kids, in memory of Ava. (Left to right: Heather Shillinglaw, Amanda Maragos, Nicole Albay, Chelsea Goldie, Rauni Salminen, Dave Martino and Domenic Ciuffetta).



Thank you, 2014 hikers, walkers, volunteers, supporters, staff and friends!



Thank you, Marci Ien, of Canada AM, and Peta Boyd of our Women's Volunteer Fundraising Committee.

Our Resource Development Program raises funds and awareness to provide children, adults and families with hospice programs at no cost to them. Our signature events and a diverse donor base are building our capacity to meet the needs for hospice care in our community, and deliver measurable client impacts. From community pumpkin sales to multi-year major gift pledges; and from teenagers who tour Emily's House for youth philanthropy projects, to private family foundations, we are very grateful. Pediatric residential hospice care is a relatively new movement in Canada, and the "early adopters" of our cause are trail blazing "investors" with a vision for building compassionate communities.

Toronto Hike for Hospice, Presented by Unifor, May 4, 2014

Hikers, walkers, volunteers and friends kicked-off National Hospice Palliative Care Week. We raised funds for our children's and community programs, with a 2 KM walk or 5 KM hike, barbeque, music, and a children's party. Special thanks to Unifor, presenting sponsor; Mount Pleasant Group, Community Partner sponsor; Danny Marks for the live music; Richard Ryder, emcee from Proud FM; and, Artik Promotions for awesome t-shirts. Congratulations, again, to top fundraiser, Vicky T!

Art of Caring for Emily's House, Presented by Kinross Gold Corp., May 29, 2014

Our second annual gala featured an auction of over 30 pieces of original art. Hosted by Canada AM's Marci Ien, the evening raised over \$214,000. Special thanks to our Volunteer Committee; presenting sponsor, Kinross Gold Corp.; as well as: Agnico Eagle Mines Ltd., Bank of America / Merrill Lynch Canada, Barrick Gold Corporation, BMO Capital Markets, BMO Financial, Canadian Health Care Agency Ltd., CAP Advisors Inc., Ernst & Young LLP, GMP Securities, P & L Odette Charitable Foundation, Polycorp Ltd., RBC Capital Markets, TD Securities, The Pottruff Family Foundation, and Yamana Gold.

Rock the House, June 12, 2014

Thanks to Side3 for an energetic live show and bringing out fans of the band, for the third annual Rock the House “friend raiser” for Emily’s House at SEVEN44.



Rebekah’s Swim for Emily’s House, Aug 15-17, 2014

Twenty-year old Rebekah Boscarior set out to beat the women’s record for swimming across Lake Ontario. Cut short after 15 hours in unseasonably cold waters, it was a heart-breaking and courageous effort in support of Emily’s House. Thank you Rebekah and friends!



Healing Cycle for Ontario Hospices, June 22, 2014

Our cycling friends, who ranked #36 of 60 teams, raised over \$3,000 for Team Emily’s House / PAC.



Dr. James Orbinski, humanitarian and former PAC Board member.

An Evening with Dr. James Orbinski, Celebrating PAC’s 20th Anniversary, Oct 9, 2014

An inspired evening, with renowned humanitarian and former PAC Board member Dr. James Orbinski, marked the 20th anniversary of PAC. Guests gathered to hear Orbinski’s call to meet humanitarian need so articulately and passionately expressed by one who lives it, plus tales of PAC’s historic milestones.

Testimonial – Unifor, Hike for Hospice Sponsor:

“With the population aging so rapidly, and adults and children living longer with serious illness, the need for compassionate, hospice care and support is greater than ever before. Unifor is proud to support the Toronto Hike for Hospice – providing supports for individuals with a life-limiting illness, their caregivers and loved ones,” said Naureen Rizvi, Unifor Toronto-area director

Master Chef Dinner Series for Emily’s House 2014

The Master Chefs series has been honoured to feature Chef Corbin Tomaszeski, of the Food Network, and, Chef Lynn Crawford of Ruby Watchco. The three-event dinner series raised funds and profile for Emily’s House, and invited new donors to the table!



Chef Corbin Tomaszeski for the Master Chef Dinner Series for Emily’s House.

Nell and Natasha’s 5th Annual Pumpkin Giveaway, Oct 25, 2014

Our Riverdale realtor team of Nell and Natasha, of Homeward Real Estate Brokerage, held their fifth annual fundraiser for Emily’s House. The pumpkin parade and giveaway raised \$1,010 from our local community.



To Our Donors / To All Our Special Friends...

Thank you to our donors and all our special friends on behalf of the children, adults and families supported by our compassionate hospice programs. You have made this possible.

We gratefully acknowledge all the generous financial support we have received through the Toronto Central Local Health Integration Network (TCLHIN), Ministry of Health, foundations, corporations, churches, service clubs, individuals and community partnerships.

Due to space restrictions, we have listed donations of \$1,000 and greater from April 1, 2014 to March 31, 2015. Every effort has been made to ensure the accuracy of this list, but please let us know if you have any questions or concerns.



1235794 Ontario Inc.
2363248 Ontario Inc.
Agincourt Pentecostal Church
Agnico Eagle Mines Limited
Anonymous - United Way
Anonymous - Tribute Donation
Anonymous - Foundation
Applied Systems Technologies
Bell, Douglas and Alison
Bell, Robert
Benjamin Foundation
Beringer Capital
Beyleveldt, Conrad and Cate
BMO Nesbitt Burns Inc.
Boyd, Peta and Sean
Burke, Vicky
Canadian Health Care Agency Ltd.
CAP Advisors Inc.
Care for Kids (Toronto)
Catholic Charities
Concord Supply
Conn Smythe Foundation
Faithworks - The Anglican Diocese of Toronto
Fyfe Foundation
Gattuso, Emmanuelle
Generation Capital Limited
Genua, Anita
GEP Productions Inc. #9
GMP Securities L.P.
Goulos, Peter
Hazzard, Stacey and David
Healing Cycle Foundation

Henrikson, Donna
Henry and Berenice Kaufmann Foundation
Hugessen, Ken
Industrial Alliance Insurance and Financial Inc.
Iwai, Darryl
Jacka, Keith and Noreen
Jackson, Michael
John Sabine Professional Corporation
Johnson Inc.
Kirby, Peter
Kiwanis Club of Toronto Foundation
KPMG MSLP
Kraft Holdings Ltd.
Kromkamp, John
Landmark Capital Ltd.
Lavigueur, Martin
Lisi, Lorenzo
MacNeil, Denise
Malvern Christian Assembly
Markic, Vida
Massey, Arnold
McLean, Rosanne
Michael & Carol Mueller Family Foundation
Moate, Lawrence
Moate, Steven
Mount Pleasant Group of Cemeteries
National Bank of Canada
Ontario Medical Association
Ontario Realtors Care Foundation
P & L Odette Charitable Foundation
Perkell, Gregory
Philip Smith Foundation

Picher, Andre
Potruff Family Foundation
Providence Benevolent Foundation
RBC Capital Markets
RBC Foundation
Rollinson, Sally
Roman Catholic Episcopal Corporation
Rose, Norine
Ross, Donald
Rotary Club of East York
Rotary Club of Toronto East
Rundle, Margaret A.
Salminen, Rauni
Samsung Hope for Children Foundation
Sexton, Chris
Shillinglaw, Willi and Wayne
Snap-On Tools of Canada
Spectrum Realty Services Inc.
Summerhill, Louise and William
Taylor, Diane
TD Securities
TMX Group
Tompkins Insurance
Toron Ami Investment Management
Trahair, David
Treasury Wine Estates
Van de Ven, Erik
Walkden, Barbara
Walker Family Fund
Warner Bros Entertainment
Wilson, Candace
Woodward, Cherrie
Yamana Gold

Statement of Earnings

For the year ended March 31, 2015



	FY 2014-2015	FY 2013-2014
REVENUE		
Donations	\$763,015	\$744,094
Government Funding	432,611	432,611
Restricted - Emily's House Operating Fund	1,202,416	1,178,394
Amortization of Deferred Contributions	295,075	251,873
Interest and Sundry	48,655	33,317
	\$2,741,772	\$2,640,289
EXPENSES		
Emily's House	\$1,858,151	\$1,492,023
Children and Family	200,726	283,890
Visiting Hospice	255,715	219,175
Bereavement and Spiritual Care	114,376	167,260
Administration	251,658	160,007
Development and Promotion	244,831	203,240
Amortization	299,396	232,560
	\$3,224,853	\$2,758,155
EXCESS (DEFICIENCY) OF REVENUE OVER EXPENSES	(483,081)	(117,866)
ALLOCATED AS FOLLOWS		
General Fund	\$42,826	(53,664)
Emily's House Operating Fund	(525,907)	(64,202)
	(483,081)	(117,866)
FUND BALANCES		
General Fund	\$244,389	\$201,563
Emily's House Operating Fund	(513,011)	12,896
	(\$268,622)	\$214,459

NOTE: See brief CEO comments Financial Forecast on page three.



Revenue by Source

- **44%** – Restricted - Emily's House Operating Fund
- **28%** – Donations
- **16%** – Government Funding
- **10%** – Amortization of Deferred Contributions
- **2%** – Interest and Sundry



Expenses by Program

- **58%** – Emily's House
- **9%** – Children & Family
- **8%** – Visiting Hospice
- **8%** – Bereavement & Spiritual Care
- **8%** – Amortization
- **8%** – Development & Promotion
- **3%** – Administration

COMPASSION / CARE / SUPPORT

Philip Aziz Centre (PAC) is a non-profit hospice providing respite, practical, emotional, spiritual and bereavement care for adults and children living with life-limiting illnesses and support to their loved ones, in the comfort of their own homes. **Emily's House** is a residential hospice that provides integrated respite and pediatric palliative care in a home-like setting. Committed to optimizing the quality of life for children, with complex disease, disability and an underlying life-limiting illness and their families, it offers an alternate to hospital or home care.

For more information on the Philip Aziz Centre or Emily's House please visit our website www.philipazizcentre.ca or join us on Facebook at <https://www.facebook.com/PhilipAzizCentre>.

Board of Directors, 2014 – 2015

Louise R. Summerhill | *Chair*
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Staff (Current)

Rauni Salminen | *Chief Executive Officer*
Lorely Angcos-Garcia | *Director, Finance and Administration*
Marilyn Basa | *Finance and Administration*
Reverend Vicky Burke | *Chaplain, Spiritual/Bereavement Care*
Donna Cadeau | *Administration/Reception*
Dan Dempster | *Director of Operations*
Jennifer Kroezen | *Director of Development / Fundraising*
Ellen Lindau | *Music Therapist*
Rachel Lilley | *Administration/Reception*
Amanda Maragos | *Manager of Volunteer Services*
Don Pangman | *Consultant, Operational Campaign, Emily's House*
Sarah Robbins | *Manager of Hospice Administration*
Heather Shillinglaw | *Coordinator of Children's Programs*
Willi Shillinglaw | *Director of Education and Outreach*
Lena Soje | *Case Manager and Community Outreach | P.A.C.*
Kristen Thompson | *Case Manager/Bereavement Support, P.A.C.*
Ellen Weir | *Fundraising and Data Co-ordinator*

Clinical Staff (Current Full and Part-time Staff)

Dr. Adam Rapoport, MD, Medical Director, Emily's House • Sandra Ross, BA, RN, Clinical Nurse Manager
Kim Daffern, RN, Residential Care Resource Nurse, Emily's House • Nicole Albay, PSW • Catherine Benson, PSW • Chantelle Browne, PSW
Lisa Brugger, RPN • Dina Chaves, RPN • Karen Cross, RPN • Erin Duggan, RN • Karla Francique, RN • Diane Friesen, RN
Chelsea Goldie, RPN • Jacquelyn Ann Hill, RPN • Elizabeth Kagabe, PSW • Lindsay McBain, RPN • Nolana Ritskes, RN
Margrit Robertson, PSW • Carly Suderman, RPN • Diethel Torne, RPN • Emma Tsergas, RN *Additional current Clinical Casual Staff are not listed here.*

Memberships

Canadian Hospice and Palliative Care Association • Canadian Pediatric Residential Hospice Network • Charity Village • ChristianVolunteering.org
College of Pastoral Supervision and Psychotherapy (CPSP) • GetInvolved.ca • Hospice Palliative Care Ontario (HPCO) • Kids Up Front
Ontario Community Support Association • Professional Administrators of Volunteer Resources, Ontario (PAVR-O) • Spark Ontario
Toronto HIV Network • United Nations Volunteer Network • Volunteer/Bénévoles • Volunteer Canada
Volunteer Management Professionals of Canada • Volunteer Toronto

Philip Aziz Centre for Hospice Care
558 Gerrard Street EAST
Toronto, Ontario M4M 1X8

**Emily's House, an operating division
of the Philip Aziz Centre**
45 Jack Layton Way
Toronto, Ontario M4M 0B7

To receive our e-newsletter or to be added to our mailing list, please contact info@philipazizcentre.ca

Twitter: @PACHospice_care

Facebook: www.facebook.com/PhilipAzizCentre

VOICE: 416.363.9196 • **FAX:** 416.363.6983 • **EMAIL:** info@philipazizcentre.ca

www.philipazizcentre.ca

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