

COMPASSION / CARE / SUPPORT



Philip Aziz Centre / Emily's House  
**Annual Report** 2013-2014

Providing respite, practical, emotional, spiritual and bereavement support to people living with life-limiting illnesses in the comfort of their own home, or in Toronto's first pediatric residential hospice.



## CEO's Report, Philip Aziz Centre and Emily's House



*Emily's House ribbon cutting! From left to right: Charles Rosenberg, Hilditch Architect; Rauni Salminen, CEO, Philip Aziz Centre and Emily's House; The Honourable Deb Matthews MPP, Minister of Health; and, Gretchen Van Riesen, Chair of the Board at time of opening. This past year, Rauni received Canada's Most Powerful Women: Top 100 award, as presented by the Women's Executive Network (WXN) in the Xstrata Nickel Trailblazers and Trendsetters Category.*

This thought truly reflects the journey to Emily's House, which began with one act of kindness expressed through a small community church in Toronto towards a man named Philip Aziz who was dying, and very much alone. The compassion, love, practical and spiritual support he received amidst this caring community led him to bequeath his estate to them, with the request that this gift be used to establish an organization that would help others in our city struggling beneath the burden of terminal illness. That organization quickly became known as the Philip Aziz Centre for Hospice Care: our in-home hospice program that has provided care for hundreds of adults, children and families over the past 19 years. The rippling effects of this act of kindness flows to the creation of Emily's House. Today, Emily's House is built on the excellent reputation

*"I alone cannot change the world, but I can cast a stone across the waters to create many ripples."*

– Mother Teresa.

established by the Philip Aziz Centre in the delivery of hospice care at home.

Through the years, we recognized that families caring for children with complex needs required more that we could offer through our community hospice volunteer program. A team of incredibly dedicated, compassionate and talented people gathered around the vision to build Emily's House, and persisted through years of development to get there. In July 2013, we celebrated the official opening of Emily's House, and welcomed our first young guest, Emily.

Today, Emily's House is a 10-bed, home-like, comforting environment, dedicated to caring for children with complex needs while supporting their families. With around-the-clock nursing and medical support, Emily's House offers pediatric care, specialized programs, comfort and respite to help enrich the lives of children and families through all stages of a child's illness.

In the past year, our staff team at Emily's House have created a culture of compassion, family centeredness and excellence in the delivery of care and support. The SickKids Advanced Care team continues to work in partnership with our team, and has expressed confidence in

\*Note: client names have been changed throughout this document to protect their privacy.

the respite and palliative care we provide for our children and families. Many of our families have commented on the relief and comfort they feel, knowing Emily's House is available to them. **At Emily's House every day is celebrated with smiles, hugs, meals, music and recreational programs.** Since July 2013, we have had a total of 245 admissions. Some of these families have been supported through our community programs as well, that offer them non-medical support through our volunteers, play and music therapists, and chaplaincy, while caring for their children at home.

At the foundation of hospice is the resolve that no one (patient nor family) needs to navigate through serious illness alone, and that, whenever possible, they are given the voice to choose where they want to be cared for. Along with pain and symptom management, and attending to emotional and spiritual needs, caregiver relief is essential. We firmly believe that when a client and their loved ones are facing the challenges of a life-limiting illness, a process that is difficult and stressful, hospice needs to step in to ensure quality and timely access to supports for all members of the family. That was Philip's desire, and continues to be our focus for both Philip Aziz Centre and Emily's House.

Our hospice programs are made possible through the generosity of the Ministry of Health, the Toronto Central

LHIN and our committed donors who understand that when there is no cure, care is essential. Every dollar donated translates into hours of hospice care for adults, children and families during their difficult days. Our staff and volunteers are dedicated, compassionate and skilled in the provision of quality hospice care. We understand that our clients and their families face unique circumstances and challenges, and we strive to support them in all aspects of their experience.

We look to the future with great anticipation for growth in all our hospice programs, services, partnerships, resources, and expertise. Our goal is to become a centre of excellence, dedicated to leadership, and enhancing access to timely, quality, palliative and respite care.

Thank you to all our families, volunteers, donors, Board members and staff who are an integral part of our ongoing success.

Sincerely,



Rauni Salminen, CEO  
Philip Aziz Centre and Emily's House



## Chair of the Board



Louise Summerhill assumes the role of Chair of the Board. Louise has been a Board member since 2010, and brings strong leadership skills in corporate and charity work. Her expertise as a lawyer is in tax litigation and charity law; and her heart is in support and advocacy. Congratulations on your new role!



Gretchen Van Riesen, a founding Board member of the Philip Aziz Centre, has retired from her role as Chair. She inspired and led the way to growth and sustainability in Board accountabilities, responsibilities and governance. She has been instrumental in ensuring the strategy, vision and mission of the organization have been carried out. Thank you, for 20 amazing years!

To schedule a guided tour of our new Emily's House facility, please email us at: [info@philipazizcentre.ca](mailto:info@philipazizcentre.ca) or phone 416-363-9196, extension. 212.



*One mom has three kids participating in an after school, martial arts program – with thanks to our Philip Aziz Centre recreational choices program.*

## Client Services and Community Outreach Program: Philip Aziz Centre

On the grave of Dame Cicely Saunders, the founder of the modern hospice movement, are these words, “You matter to the last moment of your life, and we will do all that we can not only to help you die peacefully, but to live until you die.” These are not just words to us at the Philip Aziz Centre (PAC), but it is our greatest goal: to help people live life to the fullest even though they are facing serious illness.

Together, in partnership with community healthcare workers and community support agencies, the staff and volunteers of Philip Aziz Centre in this last year have supported:

- **419** clients in total (up 29% from last year)
- **107** children (up 27%)

Our outreach team has presented to 20 agencies this past year. With a focus on awareness and education, we share about community programs offered through Philip Aziz Centre, as well as new services available to children, their siblings and families through Emily’s House. As a result, **outreach has increased referrals by 40% compared to the previous year.** Fortunately, our volunteer training has kept pace, and we have had the capacity to meet the demand for programs and services.

Our very popular camp and recreational programs allow children to participate, play, and just be kids, while providing a needed break for their caregivers. This past year, we sent 39 children to the camp program of their choice. Some attended overnight camp, while others attended day camps closer to home. We would like to thank all who sponsored this program: you have given the gift of opportunity and happy childhood memories to these kids!

### Testimonial – from a camper and PAC client’s child in the community:

*“Thank you very much for giving me the opportunity to attend summer camp this year! It was a great experience for me and my new friends. I especially enjoyed doing the drills, and meeting all the Toronto Raptors. I am already looking forward to going to camp again next summer!”*

### Testimonial – from a PAC community client mom:

*“The Philip Aziz Centre and our PAC volunteer have both been so amazing and supportive and allowed my daughter to have a very important creative outlet (sewing, movie making and art), as well as providing me with the opportunity to spend some one-on-one time with my son. The past couple of months have been very special to us, and you were a big part of the rhythm that allowed us to reconnect as a family and resume a ‘normal’ life.”*

### Testimonial – from a volunteer in the PAC community program:

*“Doug\* taught me to remain thankful. He taught me about current events. And how to make the perfect cup of tea. We shared nostalgic memories, touching stories and many laughs. I will cherish the moments I spent with Doug and remember him not as a client, but as a friend and giver of beautiful wisdom. Though the wick burned and grew short, his flame never dimmed and will continue to light up the lives of anyone fortunate enough to be his student, friend or family.”*

## Music Therapy, Client Services Program, Philip Aziz Centre and Emily’s House

Music therapy can improve a client’s quality of life by addressing the emotional, physical, spiritual and social needs that arise. Clients are usually referred to music therapy when they are in pain, have become withdrawn, or have difficulties interacting or communicating.

Through the use of various music activities, including instrument playing, singing, song writing and listening to music, clients are encouraged to express their emotions, reminisce, create a legacy and have an enjoyable experience. Music therapy also helps to decrease pain perception and anxiety, while providing sensory stimulation.

Sixteen Philip Aziz Centre clients, between the ages of two and eighty, took part in music therapy in their home, hospital or seniors’ residence on a weekly basis in the last year. Beginning in December 2013, music therapy was also provided for clients at Emily’s House on Saturdays, with 20 clients receiving individual music therapy.

### Additional music therapy events:

- We participated in a Music Care pilot project, sponsored by Room 217, which provided CDs that helped establish a music lending library at Emily’s House for volunteers and staff to access and use with their clients. In conjunction with this, a training workshop was given to volunteers on how to use these music resources with their clients.
- A drumming circle was organized for Philip Aziz Centre and Emily’s House volunteers to provide them with an opportunity to learn some basic drumming techniques, as well as to share their experiences with each other.
- Our Music Therapist sang at the funeral of a client and gave her children a CD of recorded songs of this client singing her favourite songs.

- Our Music Therapist led a sing-along for children and families at the Emily’s House Open House and Christmas party for families.
- We received a generous donation of rhythmic and melodic instruments from Remenyi House of Music.

### Testimonial – from a music therapy client’s mom:

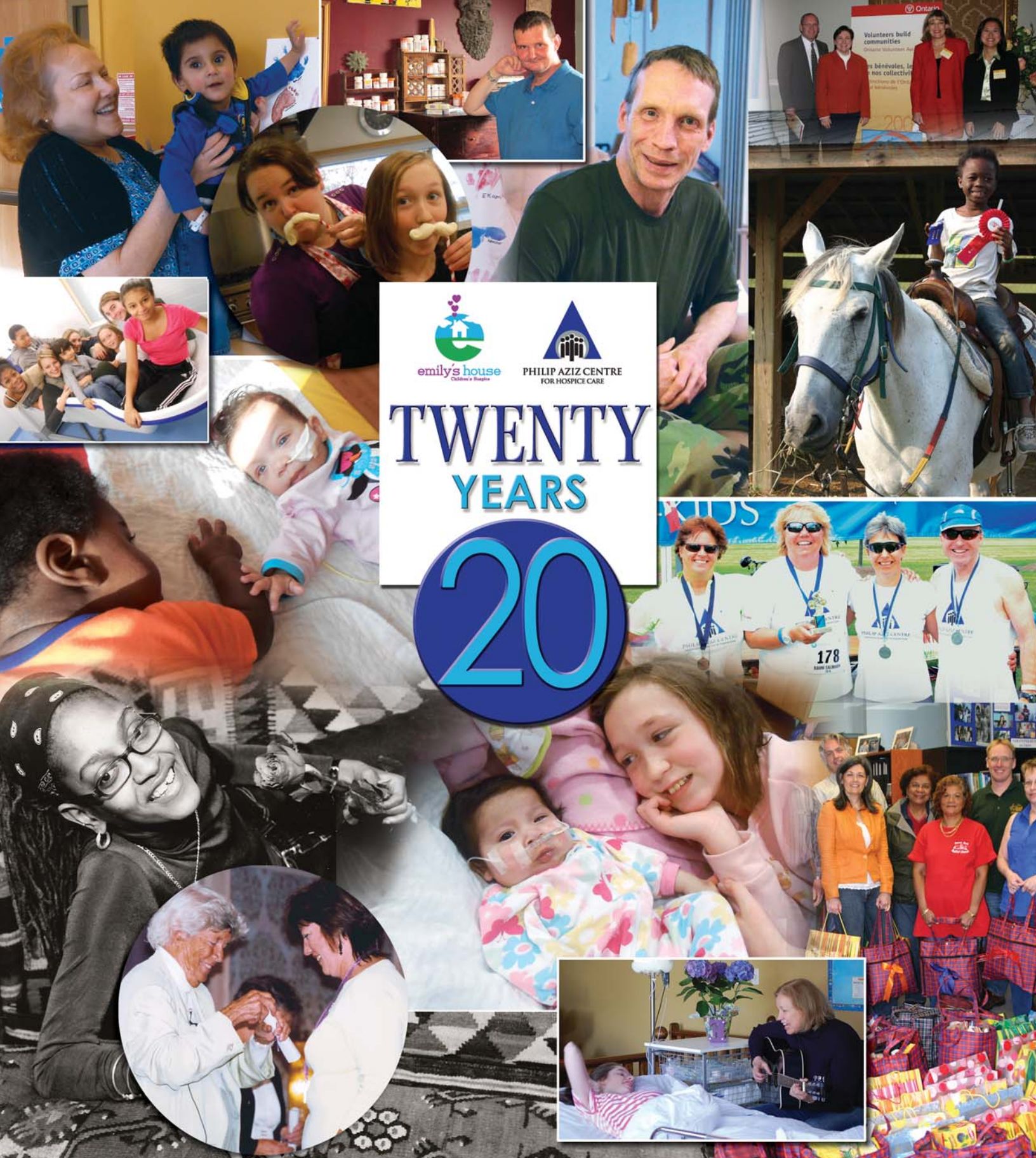
*“Amar\* is a little boy who yearns to communicate and to express himself. Music therapy for Amar has been a form of true conversation. I can see him flowing and expressing and actually conversing through music in a way that is breathtaking to watch. He channels his emotions and I can see that he feels “heard.” It has been a powerful experience for us as a family, and a wonderful relaxing hour each week.”*


## Student Intern Program, Philip Aziz Centre and Emily’s House


Each year, as part of our Client Services and Community Outreach Program, we accept students from university and Divinity studies to work on special research projects and to support client services.

### Testimonial – from a Client Services Manager on our student internship program:

*“Ryerson University once again offered us one of their bright, up-and-coming nurses. Marisa spent the year with us learning about community palliative care and all of the supports and agencies that work together to help clients stay in their homes as long as possible. Marisa served both a child and adult client. She also helped us with surveys for our accreditation, and did some enlightening research on the use of social media and how parents connect to gain support and information via the web. Marisa also helped us with our hands-on volunteer training at George Brown College. We are honoured to be trusted with these amazing students who have bright futures.”*



  
emily's house  
Children's Hospice

  
PHILIP AZIZ CENTRE  
FOR HOSPICE CARE

**TWENTY  
YEARS**

**20**



# Spiritual Care and Bereavement Program, Philip Aziz Centre and Emily's House



*“Sometimes I get scared and need some guidance through this unusual life.” – 11-year old Stephanie*

Bereavement care, emotional and spiritual support help individuals in the process of a painful journey: to create meaning in their lives, to find things to celebrate, and to make new memories. The process reduces isolation and fear, while encouraging healthy re-engagement in communities and families. Our goal is that clients move through the process with greater health, mental health, and/or spiritual health, with programming supports that include individual counselling or a peer support group.

In this past year, we’ve seen an increase in demand for bereavement support and spiritual care from our Philip Aziz Centre (PAC) community program clients. We are now also providing bereavement support to children with life-limiting illnesses since the opening of Emily's House. Referrals identify an increased unmet need for bereavement care that is not currently being provided through hospital programs and other agencies.

We continue to provide a safe and trusted place where clients, their families and friends have the opportunity to access spiritual support that assists them in the process

of dealing and coping with the prognosis of eventual death and bereavement. Spiritual care is requested by approximately 50% of our Philip Aziz Centre clients, and increasingly by Emily's House families as well. We believe spiritual care is an integral part of hospice, which recognizes that spiritual pain is very real, and addressing it is essential in caring for the whole person: adult, child, sibling, care-giver, and family member.

Over the course of the year, individual spiritual care counseling was provided to clients, by a professional chaplain, who assists in processing concerns and helps to facilitate, explore and strengthen their spiritual journey. Our Men's HIV Spiritual Care Group supported up to eight PAC clients monthly. We also held spiritual care special events that provided 60 men and women (PAC clients) with gifts, groceries and an opportunity to participate in Mother's Day and Christmas celebrations. In the year ahead, we look forward to introducing: a Grief and Bereavement Program (Grief Share course); a Spiritual Care Volunteer Training Program; and, our first annual Memorial Service for loved ones lost – for all families and friends.

Spiritual Care and Bereavement Clients	2012-2013	2013-2014	Increase
Philip Aziz Centre Community Program	143	185	29%
Emily's House Children's Hospice Program	0	25	--
<b>Total</b>	<b>143</b>	<b>210</b>	<b>67%</b>



# Emily's House Children's Hospice



*Emily's House opened its doors as Toronto's first children's hospice in July 2013.*

Emily's House, a project of the Philip Aziz Centre for Hospice Care, provides a haven and temporary home for children requiring palliative or respite care. Our pediatric residence improves quality of life in circumstances of advanced complex illness, disease and disability. When all medical treatment options have been exhausted, Emily's House offers an alternate to hospital or home care – with specialized medical care, pain management, perinatal care, respite supports, bereavement support, and acute end-of-life care.

Emily's House opened its doors debt free in July 2013, built on 20+ years of community support and experience through the Philip Aziz Centre (PAC). To date, we have had 245 admissions. We are operational at a 6-bed level, with facilities available for 10 beds in total. In 2014, we expect 400+ admissions of children with life-limiting illnesses for respite and palliative care, accompanied by their families.

It's been an amazing first year of operations, with growth, transition and learning. Next, we're looking forward to: landscaping Ava's Garden in memory of a special child, that will become a memory rock garden for all families; accessing the new recreational park that the city is planning on the grounds of the old Don Jail; securing funding to provide care at our full, 10-bed capacity; and, continuing to care for children and families with excellence.

A front-line team of dedicated nurses, personal support workers, music/play therapists, chaplains and volunteers make Emily's House a joyful place where children can learn, play, develop and grow... just be kids.

*"Our first year is now under our belt and it was a huge success! Emily's House provided care and respite to so many children, and the word is still getting out. It's been a pleasure working with the dedicated and professional staff at Emily's House, who welcome children and their families with open arms and treat them as their own. Our partnership with the SickKids Paediatric Advanced Care Team (PACT) has also been invaluable and we look forward to continuing to work together to provide the best care possible."*

~ Adam Rapoport, MD, Medical Director,  
Emily's House and Paediatric Advanced  
Care Team, SickKids Hospital

## Testimonial – from a mom:

*"We celebrate her birthday every month, because for us it's a miracle that she's still alive. It's a great experience that we are here. It's amazing."*



## Play Therapy and Play Programming, Emily's House

Play therapy and play programming at Emily's House include a large range of activities that are child-centred, inclusive, and that can be modified for the unique needs and interests of each individual child. Play therapy time provides opportunities to engage one-on-one with a child, and to explore the challenges, feelings and emotions associated with life-limiting illness.

This year we hosted a Halloween party and a holiday party that gave families the opportunity to come together for a special time. They were able to celebrate, meet other parents walking similar paths, and join in games that every member of each family could participate in.

Legacy work is also integral to what we do to support families. We help them create special pieces of art that become family heirlooms and lasting memories through: legacy trees, canvas art, ornaments, hand molds, and family photo shoots. We create a special space and time for families to develop these cherished treasures... and moments.

This has been an incredible first year at Emily's House. We have had the privilege to not only work with our clients, but to also meet the needs of siblings. Our play program is growing and developing. It is a privilege to be able to provide love, support and fun to families who truly need and appreciate it.



**Testimonial – from an 11-year old PAC client who visited Emily's House after school:**

*"I have had 16 big operations and lots of smaller ones. This makes getting through each day hard, but I am so happy for the help given to me. It all helps me forget my pain for a while. And when I get scared I can ask for help to guide me through this unusual life."*

**Testimonial – from Emily's mom:**

*"Thank you for addressing not only the full spectrum of needs of the patient, but also for making therapies available to ensure the ongoing well-being of the patient's parents and siblings."*

**Testimonial – from a registered nurse at Emily's House:**

*"Watching Baby Tyler\* and his parents spend their last day together as a family in the backyard was a moment that I will cherish in my heart forever."*

To schedule a guided tour of our new Emily's House facility, please email us at: [info@philipazizcentre.ca](mailto:info@philipazizcentre.ca) or phone 416-363-9196, extension. 212.



## Volunteer Program, Philip Aziz Centre and Emily's House

Our Volunteer Department has had an incredible year, jam-packed with new programming, record-breaking numbers, increased trainings, and exciting recruitment.

Our Community Hospice Volunteer Program continues to thrive and recruitment numbers are on track. (We're hitting our targets!) This year we've watched amazing volunteers attend multiple trainings, visit clients, offer support via phone calls, fundraise, grocery shop, serve on committees, encourage family members, accompany clients to appointments and graciously offer their time and compassion to the tune of **19,041 HOURS!**

We continue to deliver excellent hospice training to volunteers by staying current in best practices standards in hospice care. The Director of Education and Outreach added updated modules and new speakers to our already highly-acclaimed training curriculum.

In July 2013, we officially launched the Emily's House Residential Volunteer Program. Volunteers at Emily's House serve in five categories: Client Care; Programming; Reception/Administration; Kitchen and Food; and Maintenance. Thank you for giving **3,615 HOURS** of your time between July 2013 and March 2014. – *Incredible!*



*Congratulations to Shelley McVea – our 2014 June Callwood Award recipient!*

### *Notable highlights of the year:*

- YAC (Youth Advisory Council) assisted in three major Emily's House family events, serving our young clients hands-on for the first time ever!
- Four Volunteer Core Training Programs (147 participants)
- Four Children's Training Programs (161 participants)
- 121 registrants to 8 Information Sessions/Orientation Nights in 2013-2014
- Over 72 volunteers and staff members attended our Annual Volunteer barbeque 2013. (Thanks again to Ed and Michelle Keohane for loaning us their home for this event).
- Congratulations to Shelley McVea, who was our 2014 June Callwood Award recipient!
- Three YAC members entered the "Change the World" Ontario Youth Volunteer Challenge and received certificates for hours served.



**Testimonial – from a Philip Aziz Centre / Emily’s House volunteer:**

*“I’m so thankful to have had the opportunity to volunteer. Everything is of such a high standard, from the training, to the volunteer program, and all the people that work there. Volunteering has been a highlight in my week. I’m sure I’ve gained more than I’ve given.” – Suzanna*



**Testimonial – from an Emily’s House volunteer:**

*“Whether I am using my educational training and experience to work with Brad\*, reading and dancing with Maria\*, or cuddling with Sandy\*, I feel thoroughly blessed to be getting to share those moments with amazing clients, parents, and staff.” – Lindsay*



**Thank you to our inspiring volunteers for 19,041 hours served in the community through PAC, plus 3,615 hours at Emily’s House!**



*Magical Moments: Andrea Bongers, Carter Brodkorb, Emily Yeskoo, Nicole Li, Alexander Volkof, and Liona Boyd.*



*Thank you to all our 2013 hikers, walkers, volunteers, staff, supporters and friends!*

## Resource Development Program, Philip Aziz Centre and Emily's House

Our Resource Development Program generates the funds and awareness needed to support adults, families and children, who rely on our many hospice programs. In July 2013, we completed the Emily's House Children's Hospice capital campaign debt free, and ramped up our focus on fundraising for our expanded operating programs. We are so grateful to our long-term supporters who have been loyal throughout the growing pains; and, to our new supporters who have been part of the "start-up" enthusiasm to make Toronto's first pediatric residential hospice a reality.

### Magical Moments, May 2, 2013

This evening showcased performances by exceptional young rising musicians: "Children supporting children." Liona Boyd, Canada's First Lady of Guitar, made a special guest appearance, and shared her support of hospice. Over \$65,000 were raised for Emily's House, with special thanks to sponsors: Kinross, TD Securities, Agnico Eagle Mines, Cap Securities, BMO Capital Markets, Polycorp Inc., McGoey Bros, Oakview Terrace, Johnson Controls, and Andrea Weissman-Daniels and Mark Daniels.

### Toronto Hike for Hospice, May 6, 2013

At this annual kick-off to National Hospice Palliative Care Week, hikers raised funds for our families and children's program, while enjoying a 2 KM walk or 5KM hike, barbeque, music, and various children's activities. Special thanks to participants, volunteers and sponsor Snap-on Tools. Congratulations to volunteer Vicky, who won the top fundraiser prize, with her very personal, hand-written letter campaign!

## Rock the House, June 13, 2013

The third annual Rock the House “friend raiser” featured a live performance by Side 3. We extend our special thanks to Gerry Throop and the band. “Rock the House is always an evening of fun, friendship and food,” says our volunteer manager, Amanda.

## Millionaires Magician, May 14, 2013

Steve Cohen, the Millionaires’ Magician, has entertained celebrities and royalty around the world. On May 15<sup>th</sup>, he conjured magic and baffled minds at Sassafraz Restaurant, to raise funds for Emily’s House.

## Emily’s House Children’s Hospice Golf Tournament, September 26, 2013

The event raised over \$24,000. Special thanks go to Doug MacLean, our celebrity emcee, who auctioneered an appeal to raise funds for new cribs for Emily’s House. Congratulations to event Co-chairs, Judy Sollows and Judy Tripp.



Our golf tournament helped raise funds for new cribs. From left to right: Chris Ste-Croix; Ryan Mueller; Mike Mueller, Emily’s House / PAC Board Member; and, Dave Carrigan.

## “Fortin Marathon,” November 2013

Our long-time supporters, Christine and Christian Fortin ran in the New York Marathon to raise funds for Emily’s House and Patrick4Life AIDS Awareness and Education. They maintain a rigorous training schedule, and clearly, all that running is good for the heart... for hospice!

### Testimonial – volunteer fundraiser:

*“Everyone will eventually be touched by palliative care. When I support Emily’s House and PAC, I am ‘preparing’ for my own family.... I hope to be as emotionally intact as I can be. I’m going to need help to hold it together. When it’s time to care for my own family, I will welcome the support of hospice care.” – Vicky*



## Night to Celebrate, September 2013

Special thanks to Paul Langer and invited guests who participated in an evening of great performances celebrating Ted Loewi’s special birthday at the Donalda Club. The goal was to raise funds for specialized pediatric crib stretchers, and over \$10,000 was raised, making it a “night to celebrate” indeed!

## “12 Trees Gala” at The Gardiner Museum, November 21, 2013

A yummy replica of Emily’s House, sponsored by Lindy Barrow and designed by Michelle Mawby, Lucid Interior Design Inc. was displayed at Toronto’s Gardiner Museum to help celebrate the season. The designer creations were installed at Emily’s House, and added merriment to the season for children and families living at the children’s hospice for its first Christmas.



“G is for Gingerbread.”

## Curling Bonsel for Emily’s House, February 8, 2014

The third annual bonsel for Emily’s House, at the King Curling Club in Schomberg, raised funds for Emily’s House, with thanks to organizers Ann and George Gerrits, and Teresa and Dan Steenhoek.

# To Our Donors / To All Our Special Friends...

A special thank you to all our donors who have made it possible for us to support close to 700 adults, children, siblings and partners through current hospice programs, and 245 through programs and services at Emily's House. We recognize there are many worthy charitable organizations that ask for your help. Please know how honored we are that you choose to support Philip Aziz Centre and Emily's House. Thank you on behalf of the adults, children and families we serve!

We gratefully acknowledge all the generous financial support we have received through the Toronto Central Local Health Integration Network (TCLHIN), Ministry of Health, foundations, corporations, churches, service clubs, individuals and community partnerships. We are truly grateful for everyone's interest and support.

Due to space restrictions, we have listed donations of \$1,000 and greater from April 1, 2013 to March 31, 2014. Every effort has been made to ensure the accuracy of this list, but please let us know if you have any questions or concerns.

Achen, Kelsey  
Agincourt Pentecostal Church  
Agnico Eagle Mines  
Allen, Norm  
Aon Reed Stenhouse Inc.  
Aqueduct Foundation  
Bank of America Merrill Lynch  
Bar, Mary  
Barrick Gold Corporation  
Beattie, W. Geoffrey  
Beringer Capital  
Beyleveldt, Conrad & Cate  
BMO Capital Markets  
BMO Financial Group  
Boyd, Sean & Peta  
Bridgepoint Health Centre  
Burke, Vicky  
Buttcon Limited  
C & T Reinforcing Steel Tribute  
Canadian Fruit & Produce Company  
Canadian Health Care Agency Ltd.  
Canadian Tire Corporation  
CAP Advisors Inc.  
Care For Kids (Toronto)  
Carpenters & Allied Workers  
Local 27 General Fund  
Carter, Graham  
CIBC  
Conn Smythe Foundation, The  
Croxford, Ruth  
Dalglish Family Foundation, The  
Draegar Medical  
Dunin Foundation, The

Edmondson, Caroline  
EY Canada  
Faithworks – The Anglican Diocese  
of Toronto  
Farncombe Family, The  
Fiorini, Joe & Carolyn  
First Gulf Corporation  
Fly Girl Fitness  
Forest Hill Lions Club  
Frameworth Sports Marketing  
Fulton, Estate of Mrs Emily T.  
Gadon, Sean  
Gerrits, George and Ann  
Goodman, Jill  
Goulos, Peter  
Green Shield Canada Foundation  
Gregory J. David Foundation  
Hazzard, Stacey & David  
Healing Cycle Foundation, The  
Hellyer, Paul T. & Sandra  
Henrikson, Donna  
In Honour of Debbie Wood  
Jacka, Keith & Noreen  
Jacqueline Rosevear Foundation, The  
JKS Holdings Inc. Schellenberg  
Johnson Controls  
Johnson Inc.  
Kelman, Martin W.  
Kinlin, Lawrence & Janis  
Kinross Gold Corporation  
Kraft Holdings Ltd.  
Langer, Paul  
Lee, Cheryl

Lubker, Rose  
MacFarlane, Marilee  
MacLean, Doug  
MacNeil, Michael J.  
Malvern Christian Assembly  
Manulife Financial  
Mara, Diane  
Markic, Vida  
Markle, Douglas & Patricia  
McCain, Eleanor and her  
daughter Laura David  
McCarthy, Thomas G.  
McGoey Bros Insurance Ltd.  
McGovern, Hurley, Cunningham LLP  
Michelle & John Visser Fund  
Mike & Carol Mueller  
Family Foundation, The  
Mount Pleasant Group of Cemeteries  
Mueller, Mike & Carol  
Municipal Engineering Solutions  
Oakview Terrace Reception Centre  
Ontario Trillium Foundation  
Pangman, Judi & Don  
Patrick 4 Life Aids Awareness  
and Education  
Penny, Ian  
Pentecostal Assemblies of Canada, The  
Perkell, Greg  
Philip Smith Foundation, The  
Polycorp Ltd.  
Pottruff Family Foundation, The  
Quadra Innovations Group  
RBC Foundation

Renda, Rocco & Milena  
Richard S. Hall Insurance  
Agency Ltd.  
Rollinson, Sally  
Rotary Club of Belleville  
Rowlands, Murray  
Rundle, Dr. Margaret A.  
Russell, Elizabeth  
Salminen, Rauni  
Schweizer, Jan  
Slaight Family Foundation, The  
Snap-on Tools of Canada  
St. John's Presbyterian Church  
St. Cuthbert's Anglican Church  
St. George's Society of Toronto  
Charitable Trust Fund, The  
Summerhill, Louise R.  
Tan, Wehuns  
TD Securities  
Throop, Gerry & Diane  
TMX Inc.  
Toronto East Rotary  
Tripp, Ross & Judy  
United Way of Greater Toronto  
Van Riesen, Gretchen  
Walkden, Barbara  
Warner Bros. Entertainment  
Watson, Dr. William J.  
Webber, Kevin  
Weissman-Daniels, Andrea & Mark  
Wells, Mark  
Williams, David  
Yeskoo, Paul & Lindsey

# Statement of Earnings

For the year ended March 31, 2014



	FY 2013-2014	FY 2012-2013
<b>REVENUE</b>		
Donations	\$777,411	\$771,236
Government Funding	432,611	432,611
Restricted- Emily's House Operating Fund	1,178,394	155,615
Amortization of Deferred Contributions	251,873	12,800
	<b>\$2,640,289</b>	<b>\$1,372,262</b>
<b>EXPENSES</b>		
Emily's House	\$1,492,023	\$362,505
Children and Family	283,890	251,155
Visiting Hospice	219,175	218,505
Bereavement and Spiritual Care	167,260	166,995
Administration	160,007	101,435
Development and Promotion	203,240	88,682
Amortization	232,560	29,219
	<b>\$2,758,155</b>	<b>\$1,218,496</b>
<b>EXCESS (DEFICIENCY) OF REVENUE OVER EXPENSES</b>	<b>(117,866)</b>	<b>\$153,766</b>
<b>ALLOCATED AS FOLLOWS</b>		
General Fund	(53,664)	\$153,094
Emily's House Operating Fund	(64,202)	672
	<b>(117,866)</b>	<b>\$153,766</b>
<b>FUND BALANCES</b>		
General Fund	\$201,563	\$255,227
Emily's House Operating Fund	12,896	77,098
	<b>\$214,459</b>	<b>\$332,325</b>



## Revenue by Source

- **45%** – Restricted - Emily's House Operating Fund
- **29%** – Donations
- **16%** – Government Funding
- **10%** – Amortization of Deferred Contributions



## Expenses by Program

- **54%** – Emily's House
- **10%** – Children & Family
- **8%** – Visiting Hospice
- **7%** – Development & Promotion
- **6%** – Bereavement & Spiritual Care
- **6%** – Administration

NOTE: This is a condensed version of the audited Financial Statements by Norton McMullen LLP which are available upon written request.

# COMPASSION / CARE / SUPPORT

Philip Aziz Centre (PAC) is a non-profit hospice providing respite, practical, emotional, spiritual and bereavement care for adults and children living with life-limiting illnesses and support to their loved ones, in the comfort of their own homes. Emily's House is a 10-bed residential hospice that provides integrated respite and pediatric palliative care in a home-like setting. Committed to optimizing the quality of life for children, with an underlying life-limiting illness and their families, it offers an alternate to hospital or home care.

For more information on the Philip Aziz Centre or Emily's House please visit our website [www.philipazizcentre.ca](http://www.philipazizcentre.ca) or join us on Facebook at <https://www.facebook.com/PhilipAzizCentre>.

## Board of Directors, 2013 – 2014

Gretchen Van Riesen | *Chair*  
Norm Allen  
Conrad Beyleveldt  
Peter Goulos  
Keith Jacka  
Mike Mueller  
Kathy Ribble  
Louise R. Summerhill  
Barbara Walkden  
Dr. Bill Watson

## Advisory Council, 2013 – 2014

Gretchen Van Riesen,  
*Chair, Advisory Council*  
Don Pangman,  
*Vice Chair, Advisory Council*  
David Bronskill  
Dr. Peter Cox  
Travis Farncombe  
Dr. Donna Henrikson  
Eleanor McCain  
Carol Mueller  
Babak Pedram  
Rauni Salminen  
Dr. Adam Rapaport  
Lindsey Yeskoo

## Staff (Current)

Rauni Salminen | *Chief Executive Officer*  
Lorely Angcos-Garcia | *Director, Finance and Administration*  
Marilyn Basa | *Finance and Administration*  
Reverend Vicky Burke | *Chaplain, Spiritual/Bereavement Care*  
Donna Cadeau | *Reception*  
Dan Dempster | *Director of Operations*  
Stacey Hazzard | *Manager of Client Services and Community Outreach, P.A.C.*  
Jennifer Kroezen | *Director of Development*  
Ellen Landau | *Music Therapist*  
Rachel Machnik | *Administrative Assistant, Fundraising*  
Amanda Maragos | *Manager of Volunteer Services*  
Don Pangman | *Consultant, Operational Campaign, Emily's House*  
Sarah Robbins | *Administration/Reception*  
Heather Shillinglaw | *Play Therapist (Candidate)*  
Willi Shillinglaw | *Director of Education and Outreach*  
Kristen Thompson | *Client Services Coordinator*  
Jonathan Turtle | *Chaplain, Spiritual/Bereavement Care*

## Clinical Staff (Current Full and Part-time Staff)

Barry Neville, RN | *Clinical Nurse Manager* • Chelsea Goldie, RPN | *Residential Care Coordinator, Emily's House* • Nicole Albay, PSW  
Amy Archer, RN • Chantelle Browne, PSW • Dina Chaves, RPN • Karen Cross, RPN • Erin Duggan, RN • Jacquelyn Ann Hill, RPN  
Elizabeth Kagabe, PSW • Emma MacGregor, RN • Lindsay McBain, RPN • Shannon Marie Murray, RN • Nolana Ritskes, RN  
Margrit Robertson, PSW • Caitlin Strom, PSW • Diothel Torne, RPN

## Memberships

Canadian Administrators of Volunteer Resources (CAVR) • Canadian Hospice and Palliative Care Association  
Canadian Pediatric Residential Hospice Network • Charity Republic • ChristianVolunteering.org  
College of Pastoral Supervision and Psychotherapy (CPSP) • GetInvolved.ca • Hospice Palliative Care Ontario (HPCO)  
Ontario Community Support Association • Professional Administrators of Volunteer Resources, Ontario (PAVR-O) • Toronto HIV Network  
United Nations Volunteer Network • Volunteer/Bénévoles • Volunteer Canada • Volunteer Toronto

**Philip Aziz Centre for Hospice Care**  
558 Gerrard Street EAST  
Toronto, Ontario M4M 1X8

**Emily's House, a project of the Philip Aziz Centre**  
45 Jack Layton Way  
Toronto, Ontario M4M 0B7

**VOICE:** 416.363.9196 • **FAX:** 416.363.6983 • **EMAIL:** [info@philipazizcentre.ca](mailto:info@philipazizcentre.ca)

[www.philipazizcentre.ca](http://www.philipazizcentre.ca)

Charitable Registration # BN 89422 8063 RR 0001



emily's house  
Children & Hospice



PHILIP AZIZ CENTRE  
FOR HOSPICE CARE



HOSPICE PALLIATIVE  
CARE ONTARIO

